

Redwine
Hammond
Boettger

SSB 1213
Human Resources
Succeeded By
SF/HF 428

SENATE FILE _____
BY (PROPOSED COMMITTEE ON
HUMAN RESOURCES BILL BY
CHAIRPERSON REDWINE)

Passed Senate, Date _____ Passed House, Date _____
Vote: Ayes _____ Nays _____ Vote: Ayes _____ Nays _____
Approved _____

A BILL FOR

1 An Act requiring the department of human services to establish a
2 statewide central intake unit for receiving reports of child
3 abuse.

4 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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1 Section 1. Section 232.70, Code 2001, is amended by adding
2 the following new subsection:

3 NEW SUBSECTION. 2A. The department shall establish a
4 statewide central intake unit to be the department's point of
5 first contact for receiving all child abuse reports. The
6 intake unit shall include all of the following:

7 a. The intake unit shall have the ability to receive
8 reports over a single, statewide toll-free telephone number
9 and may utilize local telephone numbers that automatically
10 transfer to the intake unit.

11 b. The intake unit staff shall have special training in
12 receiving and properly responding to child abuse reports.

13 c. The intake unit shall receive reports twenty-four hours
14 per day, seven days per week.

15 d. The intake unit shall have technology resources to log
16 reports, transfer necessary information to local units for a
17 timely assessment of a report, log the immediate
18 classification of or response made to a report, and provide
19 other information regarding a report and actions taken or
20 needed to be taken for that report.

21 EXPLANATION

22 This bill amends Code section 232.70, relating to the child
23 abuse reporting procedure, to require the department of human
24 services to establish a statewide central intake unit to be
25 the department's point of first contact for reports of child
26 abuse.

27 The intake unit is required to have the ability to receive
28 reports over a single, statewide toll-free telephone number.
29 The unit's staff are required to have special training in
30 receiving and properly responding to child abuse reports. The
31 intake unit must receive reports 24 hours per day, seven days
32 per week. The intake unit is required to have certain
33 information technology resources.

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H. 3/22/01 Human Res.
H. 4/9/01 Amend/Do Pass
w/ H-1451

FILED MAR 13 '01

SENATE FILE 428
BY COMMITTEE ON HUMAN RESOURCES

(SUCCESSOR TO SSB 1213)

Passed Senate, Date ^(p.744) 3-21-01 Passed House, Date _____
Vote: Ayes 48 Nays 0 Vote: Ayes _____ Nays _____
Approved _____

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SF 428

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SENATE FILE 428**H-1451**

1 Amend Senate File 428, as passed by the Senate, as
2 follows:

3 1. By striking everything after the enacting
4 clause and inserting the following:

5 "Section 1. STATEWIDE CENTRAL INTAKE UNIT FOR
6 RECEIVING REPORTS OF CHILD ABUSE.

7 1. The legislative council is requested to
8 establish a study committee for the 2001 interim to
9 consider creation of a statewide central intake unit
10 by the department of human services for receiving
11 child abuse reports.

12 2. The study committee should include members of
13 the general assembly, individuals knowledgeable about
14 child protection and prevention of child abuse, and
15 other interested persons, including but not limited to
16 representatives of the department of human services,
17 the juvenile court and juvenile court services, the
18 department of justice, the citizens' aide, county
19 attorneys, guardians ad litem, child advocates, and
20 critics of the child protection system.

21 3. The study committee should be directed to
22 utilize national experts, to address other issues
23 associated with the state's child protection system,
24 and to report its findings and recommendations for
25 consideration by the governor and the Seventy-ninth
26 General Assembly, 2002 Regular Session."

27 2. Title page, by striking line 1 and inserting
28 the following: "An Act requesting a study to consider
29 creation of a".

By COMMITTEE ON HUMAN RESOURCES
BODDICKER of Cedar, Chairperson

H-1451 FILED APRIL 9, 2001

**SENATE FILE 428
FISCAL NOTE**

A fiscal note for **Senate File 428** is hereby submitted pursuant to Joint Rule 17. Data used in developing this fiscal note is available from the Legislative Fiscal Bureau to members of the Legislature upon request.

Senate File 428 creates a Statewide Central Intake Unit within the Department of Human Services to receive reports of child abuse.

ASSUMPTIONS

1. The Department will employ 18 additional FTE positions to provide 24 hours, 7 days a week coverage of a watts line to receive telephone calls and to notify the appropriate local Department employees for appropriate action. This will result in three shifts per day, and permit an average of 5.0 FTE positions per shift, and allow 3.0 FTE positions for substitution. The Department of Human Services could alter the staffing patterns as needed when the number of telephone calls exceed 15 per hour during peak days and times.
2. Salary and benefits for the 18.0 FTE positions will average \$50,000 per position. For FY 2002, these positions would be phased-in (\$713,000). In FY 2003, these positions would be funded for the full year (\$900,000).
3. The Department will house the Unit within the Hoover Building on the State Capitol Complex.
4. A one-time telephone and office equipment expense will be required. The one-time cost for equipment is estimated at \$41,000, with an ongoing annual cost of \$15,000. One-time telephone equipment and watts line costs are estimated to cost \$85,000, with an ongoing annual cost of \$118,000.
5. The Department will incur an average number of calls per hour between 8 a.m. and 5 p.m. of between ten and fifteen Monday through Friday and between zero and two per hour all other hours of the week, including weekends.
6. Minutes of watts line calls are estimated at 1.0 million per year. This results in approximately ten minutes per call and ten minutes for each follow-up call.
7. For FY 2002, expenditures for staff will be phased-in.
8. Reallocation of existing staff time in regional and local offices of the Department of Human Services may be possible with the alleviation of less over-time and on-call pay, due to child abuse calls being assumed by the Intake Unit. Estimated savings for less over-time and on-call pay cannot be determined from available information, therefore, no adjustments have been made to the fiscal impact.

PAGE 2 , FISCAL NOTE, SENATE FILE 428

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9. In the event federal funding is available for FY 2002 and FY 2003, the federal match would be 42.82%.
10. Elimination of the current watts line will result in a savings of \$53,000 in FY 2003.

FISCAL IMPACT

Senate File 458 will result in increased costs to the General Fund as follows:

	FY 2002	FY 2003
Salary/Benefits (18.0 FTE positions)	\$ 713,000	\$ 900,000
Office Equipment:		
One-time Cost	41,000	0
Ongoing Cost	15,000	15,000
Telephone Equipment/Watts Line:		
One-time Cost	85,000	0
Ongoing Cost	118,000	118,000
Current Watts Cost Savings	0	- 53,000
 Total Cost	 \$ 972,000	 \$ 988,000

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State General Fund Share (57.18%)	\$ 556,000	\$ 560,000
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SOURCES

Department of Human Services
 Quest
 State of Illinois Intake Unit
 Legislative Fiscal Bureau

(LSB 32785V, SLB)

FILED MARCH 20, 2001

BY DENNIS PROUTY, FISCAL DIRECTOR