

**17—21.4 (231) Program administration.**

**21.4(1)** Each AAA shall use the forms and data processing software systems specified by the department for all program requirements.

**21.4(2)** The department shall have complete access to all case management records maintained by the AAA.

**21.4(3)** Consumer-specific case management records shall be maintained by the department and the AAA as confidential information.

**21.4(4)** Appeals of decisions by the AAA shall follow the procedures given in 17—2.9(231).

[ARC 8489B, IAB 1/27/10, effective 1/7/10]