

441—24.24 (225C) Standards for crisis response staff. All crisis response staff shall meet the qualifications described in this rule. Additional staff requirements are described in each service.

24.24(1) Performance benchmark. Qualified crisis response staff provide crisis response services.

24.24(2) Performance indicators.

a. One or more of the following qualifications are met:

- (1) A mental health professional as defined in Iowa Code section 228.1.
- (2) A bachelor's degree with 30 semester hours or equivalent in a human services field (including, but not limited to, psychology, social work, mental health counseling, marriage and family therapy, nursing, education) and at least one year of experience in behavioral or mental health services.
- (3) A law enforcement officer trained in crisis intervention including, but not limited to, mental health first aid and mental health in-service training.
- (4) An emergency medical technician (EMT) trained in crisis intervention including, but not limited to, mental health first aid.
- (5) A peer support specialist with a minimum certification of mental health first aid.
- (6) A family support peer specialist with a minimum certification of mental health first aid.
- (7) A registered nurse with two years of mental or behavioral health experience.

b. Documentation in staff records to verify satisfactory completion of department-approved training including:

- (1) A minimum of 30 hours of department-approved crisis intervention and training.
- (2) A posttraining assessment of competency is completed.