

**321—22.9(231E,633) Application and intake process—power of attorney.**

**22.9(1)** Any power of attorney that names the state office as attorney-in-fact is not effective unless the state office consents to such appointment.

**22.9(2)** Any person may request an application for services. Applications are available through the state office. Completed applications shall be submitted to the Office of Substitute Decision Maker, Jessie M. Parker Building, 510 East 12th Street, Suite 2, Des Moines, Iowa 50319-9025. Incomplete applications will not be considered. Communication with the state office or the submission of an application does not imply an appointment and does not create any type of fiduciary relationship between the state office and the consumer.

**22.9(3)** The state office shall make a determination regarding eligibility of the consumer and acceptance or denial of the case based on a review of the completed application.

**22.9(4)** The state office shall grant or deny an application for services as soon as practicable, but, in any event, shall do so within 60 days of receipt of the application.

**22.9(5)** Failure of the state office to grant or deny an application within the specified time period shall be deemed a denial of the application by the state office.